**Cindy Velo**

FDM Consultant

**Profile**

Cindy graduated from Generic University with an engineering-based degree focused around sport, technology and innovation. His passion for the IT industry comes from his desire to seek out new challenges which will build on his knowledge in a fast paced and stimulating environment. He is also motivated by how quickly technology has developed and its endless possibilities for the future.

An industrial placement at Hawk-Eye innovations became a catalyst in developing his interest in software testing and one of his main achievements as well as acting as a team leader, was being responsible for the development and testing of a completely new system and then seeing it being deployed as the main system. From there, Cindy headed up the testing at FitFlop, assuring quality across the multiple systems of the E-commerce platform, before taking on a Release Management role where he significantly advanced the change control process which lead to more efficient deployment of new functionality and less issues found in the production environment.

*“During the time I have worked with Matt, he has always been diligent, professional and level headed. He is good at adapting to different situations and keeping a clear stance. He asks appropriate questions and is not afraid to stand up for himself, whilst retaining a friendly manner – making him a valuable member of the team.”*

Holly Bogira – Cindy’s Line Manager at FitFlop

**Education**

**Generic University October 2014 – July 2018**

**BEng. (Hons.) Engineering, 2.1**

*Modules include:*

Engineering Maths and Statistics

Engineering Computation

Manufacturing Design

Electronics and Electrical Technology

Biomechanics of Sport

Principles of Marketing

Engineering Management, Law and Finance

Product Innovation Management

*Final year project:*

Designed and manufactured a portable medical assembly to assess the lower limb for use in prosthetics and other applications within the MOD.

**Generic sixth form September 2007 – June 2014**

A Level: Psychology (A), Biology (B), P.E. (B)

AS Level: Maths (C)

**Further Qualifications:** DPS Industrial Placement Qualification

STEM Gold CREST Award for Science and Technology

Level 1, 2 and 3 Sports Leadership Qualification

National Lifeguard and Emergency Response First Aid Qualifications

**Other Skills:** Finite Element Analysis

MATLAB

Computer Aided Design (Siemens NX and CATIA V5)

Adobe Photoshop

**FDM Training**

**FDM Academy, London September 2018 – November 2018**

Cindy has completed the Software Testing programme which included the following modules:

1. **Professional Skills** including development lifecycle, presentations and report-writing;
2. **Structured Query Language** including database manipulation;
3. **Excel including VBA,** Solver, Aggregate Functions, Nested If statements, V-Lookups;
4. **Unix** including Vi Editor, Shell Scripting;
5. **Web Apps Design** including HTML 5, CSS3, JavaScript, XML & XSL;
6. **ISTQB ISEB** including fundamentals of testing, testing through the software lifecycle, static testing, test design techniques, test management and tool support for testing;
7. **Manual Testing** including requirements reviews, coverage and traceability, test case writing and execution, defect reporting and management, status reporting and stakeholder management (2 weeks);
8. **Selenium IDE** including introduction to automation concepts and benefits, record and playback, verifications and assertions, locators, JavaScript integration, user extensions and data-driven testing;
9. **Final Group Project** including testing a new application from test planning right through to test closure, implementation of agile testing practices and simulation of real-world environment by introducing additional complications.

**Previous Employment History**

**FitFlop January 2019 – April 2020**

*Release Manager*

* Responsible for managing all releases and production changes across multiple portfolios and systems for an E-commerce shoe brand with a 'digital first' mindset.
* Key roles included communicating release details at the level required for each set of stakeholders and facilitate changes to the schedule; managing risks and resolving issues impacting releases whilst communicating the impacts to customers and internal teams; and coordinating the schedule of release activities with business, IT and third parties, including implementing a rollback plan.
* Developed project planning skills such as the ability to coordinate activities across multiple teams including external parties as well as learning the importance of continual process improvements.

*Test Lead*

* Took a lead in the software testing at FitFlop, assuring quality in new functionality being deployed across the multiple systems of the E-commerce platform.
* Main responsibilities were building and implementing a test strategy with test estimations and communicating this to stakeholders and project managers; coordinating testing activities with QA testers, UAT testers and business users/stakeholders, identifying and managing any risks/blockers to the release; and producing test artefacts such as test plans, test progress/execution reports and defect reports.
* Developed the ability to take on multiple projects at the same time and still be able to meet each individual deadline through accurate testing estimations and prioritisation.

**Hawk-Eye Innovations July 2016 – September 2017**

*Systems Operator*

* Industrial placement as a Systems Operator where he travelled around the world with the tennis team, setting up, operating and troubleshooting the ball tracking system in varied and challenging environments such as India, Canada and China.
* Responsibilities included team leading in Washington DC and at Wimbledon; supporting the research and development of the new Real Time Tennis System, including live testing and training of other employees; completed a research paper into environmental factors effecting the aerodynamics and ball - surface interaction of a tennis ball during play, which was used by the media and players.
* Developed interpersonal skills such as communication, leadership and teamwork as well as developing time management and meeting tight deadlines

**Jaguar Land Rover, Gaydon June 2015 – July 2015**

*CAD/CAM Body Engineer*

* Unpaid work experience with exposure to various areas within the company.
* Responsibilities included developing and testing complex CAD models; taking a primary role in a benchmarking project on door panels between different models and makes of car; participating in the design of a more effective cup holder*.*
* Developed an understanding of various areas of a company and its integration.
* Worked with new software that required him to learn quickly and take initiative.

**GKN Driveline Group Project September 2013 – June 2014**

* One of a group of individuals selected to work on an engineering project designing a fool proof system to ensure all ball bearings are included in the driveshaft of a McLaren P1 hypercar.
* Problem solving task that required logical and analytical thinking. Took on the role of team leader and developed presentation skills by communicating ideas to higher level personnel.

**Interests and Activities**

Cindy completed Bronze and Silver Duke of Edinburgh, and then moved on to do World Challenge in 2014. Working in diverse teams developed his interpersonal skills such as communication and leadership. His ambition to succeed and resilience allowed him to complete all the goals set.

Building on his leadership skills, Cindy completed level 1, 2 and 3 Sports Leadership then volunteered at Saxon Hill Community School leading P.E. lessons for the disabled. He then chose to build upon this by attending an army officer’s insight course which consisted of physically and mentally challenging tasks. Not only did this expand his interpersonal skills, the tasks also improved his critical thinking and problem solving skills.

Cindy played Lacrosse at Generic University for the Men’s first team and was also a member of the ski club. Other sports he has played competitively include cricket, football, rugby and basketball. Through sport Cindy has developed a strong work ethic and time-management by being able to train everyday whilst staying on top of work and other commitments.